

**WILMINGTON UNIVERSITY  
COLLEGE OF SOCIAL AND BEHAVIORAL SCIENCE  
BASIC COURSE INFORMATION**

**COURSE NUMBER:** MHS 7004

**COURSE TITLE:** Crisis Leadership

**I. MAJOR INSTRUCTIONAL GOALS:**

**GOAL A:**

Students will develop an understanding of the phenomenon aer:

B-1 a3ersn the cneuo of a  
variety of crisis situations

B-3 Develop an awareness of the dynamics of inter agency response to crisis situations

B-4 Develop an awareness of systems and techniques effective crisis communications

B-5 Construct a crisis communications check list

**GOAL C:**

Students will develop an understanding and ability to list the qualities of a successful crisis manager.

**Learning Outcomes:** The student will:

C-1 Review and list the qualities necessary for successful leadership of a law enforcement crisis

C-2 Review and list the qualities necessary for successful leadership of a hostage crisis incident

C-3 Discuss specific examples of case studies of individuals in crisis leadership

**GOAL D:**

Students will apply theories to practical exercise in a manner that demonstrates a comprehension of the elements of crisis management theory and the essential leadership qualities of a crisis manager.

**Learning Outcomes:** The student will:

D-1 Role play a variety of managerial functions in a mock crisis situation

D-2

G-2